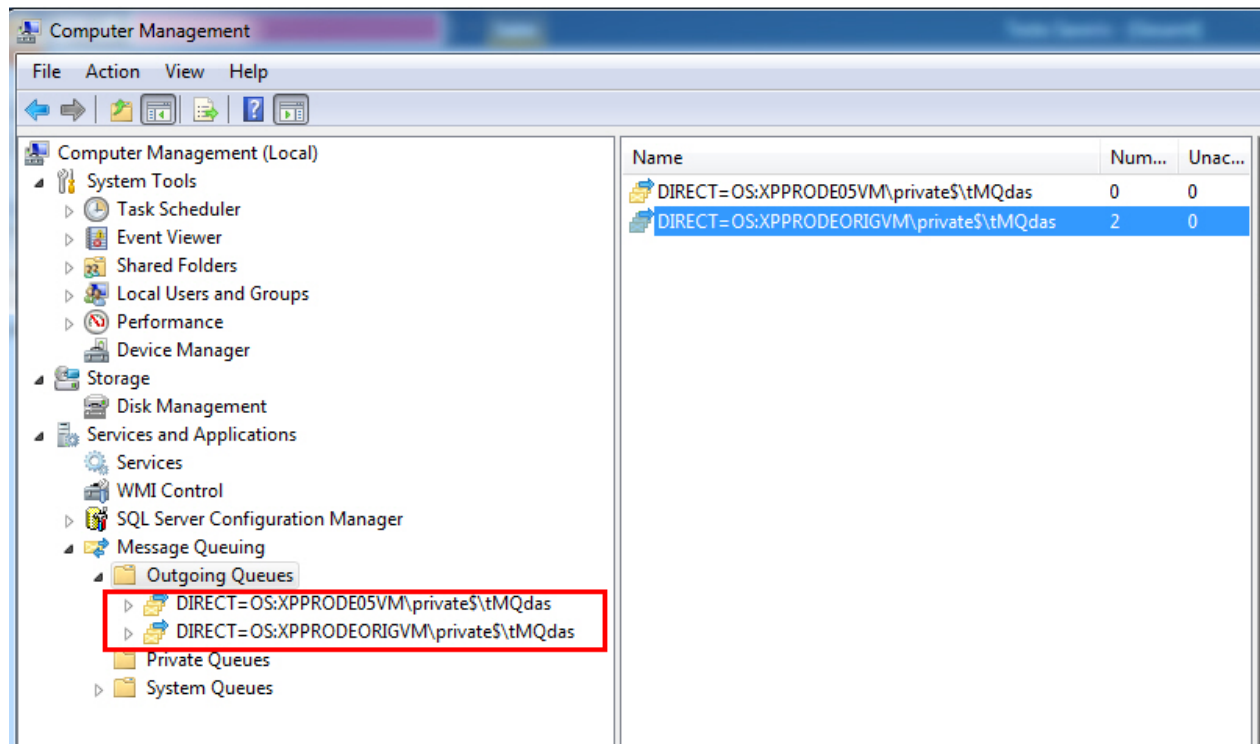


The Saveris client does not update the data in the online mode

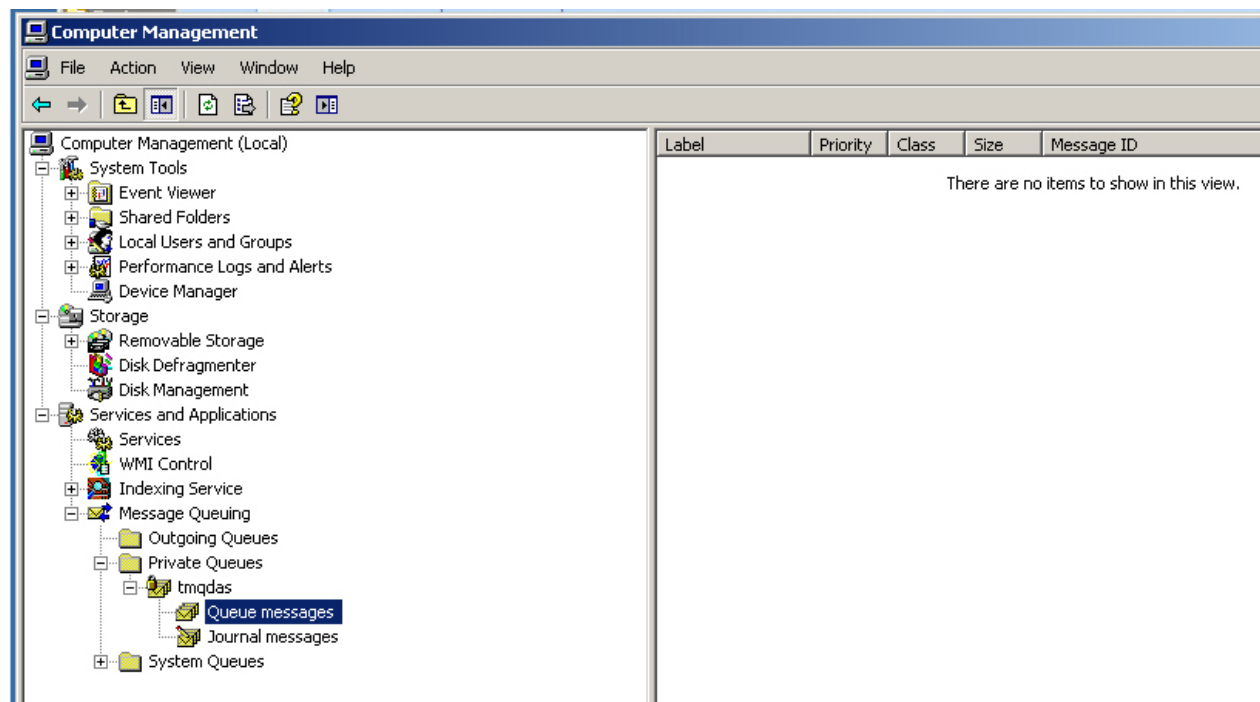
Check for the Saveris client the following:

1. Verify that MSMQ is installed (Control Panel - Software - Windows Components)
2. If so then in the control panel - go and check in administrative tools – services and applications that there is in Message Queueing a private queue tmqdas with existent message queues.
3. The Message Queueing service must be running as well in administrative tools – services.

Server PC:



Client PC:



4. If these conditions are met, but the online update still does not work, check on the Saveris server whether there is also MSMQ describe as above, except that then outgoing queues have to exist, and the service has to run too.

Applications - Message Queuing - Outgoing queue is called: DIRECT = OS and then the name of the client machine

If necessary restart the service test to tdasscvcs so changes take effect.

Which ports does MSMQ use?

Please see this link: <http://support.microsoft.com/default.aspx?scid=kb;EN-US;178517>

The establishing of communications in MSMQ is active on the server side; respectively MSMQ needs a name service like DNS to resolve the name resolution on your network. Test: ping from the server the name of the non-functioning Saveris client PC.